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EXTRAORDINARY

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HARYANA GOVERNMENT

AYUSH DEPARTMENT

(AYURVEDA, YOGA & NATUROPATHY, UNANI, SIDDHA, SOWA-RIGPA AND HOMOEOPATHY)

Notification

The 7th February, 2023

No. 9/54/2022-6HB-II.—The Governor of Haryana is pleased to notify a Policy for Certification and Standardization of AYUSH Facilities.

1. Introduction

To enhance coverage of health care system through cost effective AYUSH Medical Services by focusing on core competency areas of AYUSH through identification and operationalization of a network of AYUSH Dispensaries/clinics, PanchkarmaCentres, AYUSH Hospitals in private sector to provide services based on holistic wellness model embedded in AYUSH principles and practices, so as to empower masses for “self-care” to reduce the disease burden, and out of pocket expenditure. It is also envisaged in the reduction of communicable/non-communicable diseases through targeted public health programmes under AYUSH system of medicine.

2. Vision

To promote holistic wellbeing of the society by the optimal development and propagation of the AYUSH systems of healthcare thereby providing cost effective and equitable access to the services.

3. Mission

To strengthen AYUSH system in the State of Haryana by integrating it and bringing it to mainstream as essential component of healthcare and wellbeing systems throughout the State.

4. Objectives

- i. To establish Haryana as a competitive and favoured destination for AYUSH.
- ii. To establish AYUSH systems of medicine as one of the preferred choice of treatment in primary health care.
- iii. To upgrade the existing infrastructure and develop new infrastructure including hospitals, wellness centers & resorts, herbal parks, homestays and stand-alone centers for services under AYUSH such as Panchkarma, Yoga and Naturopathy.
- iv. To improve society health and wellbeing outcome through concerted policy action for incentivizing and promoting AYUSH related sectors and making available cost effective AYUSH facilities throughout the State.

- v. To supplement the efforts of Ayushmaan Bharat by delivering comprehensive range of services spanning preventive, promotive, curative, rehabilitative and palliative care through health and wellness centers across the State.

5. General

The policy validity period shall be 1st November, 2022 until 31st October, 2027.

6. AYUSH Institutions

Healthcare has been identified as one of the focus sectors amongst services by the State for attracting investment in both new and ongoing projects. The Government shall endeavour to promote AYUSH as a Primary Health Sector amongst other service sectors. For the purpose of this policy, primarily the following sectors have been identified:

- AYUSH Wellbeing Destination** has preventive, curative and rehabilitative treatments/facilities ranging from AYUSH Hospitals, Colleges, Wellness Centers with Guest Houses & Home-stays, Organic Retail Facilities, Yoga & Naturopathy Centers, spa & aromatherapy center, body wraps, massage wellness center, beauty treatments, special skin care clinic, outdoor sessions for cultural and heritage display etc.
- Standalone or Multi-Specialty AYUSH Hospitals** incorporating all or some of the 5 systems of medicine under AYUSH and complying with the standards prescribed by the Clinical Establishment Act 2011, NABH or by the Ministry of AYUSH, GoI, as applicable.
- AYUSH Wellness Center** such as AYUSH Clinic/Day Care Center/Dispensary/ Panchkarma Clinic/Yoga, Naturopathy & Meditation Center/Convalescence Center etc. with no IPD Facility.

7. Accreditation and Brand Recognition

The government shall endeavour to promote AYUSH system with widespread acceptance among the public. Adequate recognition to the AYUSH Hospitals, Wellness Centers, etc. shall be provided. There shall be three categories of AYUSH Facilities/Institutions recognized/certified under the Department of AYUSH, Government of Haryana:

- AYUSH HEERAK
- AYUSH SWARN
- AYUSH RAJAT

8. Certification Scheme/Criteria

Sr. No.	Categories of AYUSH Institutions	Government of Haryana Certification with Star Rating	Criteria
1.	AYUSH Wellbeing Destination	AYUSH Swarn	NABH Accreditation
		AYUSH Rajat	Entry Level NABH
2.	Standalone or Multi-Specialty AYUSH Hospitals	AYUSH Swarn	NABH Accreditation
		AYUSH Rajat	Entry Level NABH
3.	AYUSH Wellness Center	AYUSH Swarn	NABH Accreditation
		AYUSH Rajat	Entry Level NABH

- The hospitals, wellness centers, etc. who have attained full-fledged accreditation by National Accreditation Board for Hospitals and Healthcare Providers (NABH) shall be recognized by the State Government as **AYUSH SWARNA** with 5 star rating.
- The AYUSH entities who have attained Pre-Accreditation Entry Level Standards by NABH in their respective category shall be recognized by the State Government as **AYUSH RAJAT** with 3 star rating.
- The AYUSH entities who maintain NABH accreditation for 5 years continuously after having AYUSH Swarn recognition/certification in their respective category shall be recognized by the State Government as **AYUSH HEERAK** with 7 star rating.
- The recognition/certification shall remain valid till the validity of NABH accreditation.

9. Benefits

The Government shall endeavour to extend benefits to the hospitals, wellness centers, etc. which have been accredited by NABH and recognized as AYUSH HEERAK/AYUSH SWARN/AYUSH RAJAT by the Department of AYUSH, Government of Haryana.

- i. A branding and awareness programme shall be launched to spread the knowledge about the potential benefits of AYUSH system of medicine towards a holistic wellbeing.
- ii. A web portal shall be developed by the department and the details of recognized AYUSH Facilities shall be made available on the web portal and the website of AYUSH Department Haryana.
- iii. A grievance redressal system shall be provided for priority redressal.
- iv. Symposium/Conference shall be organized for promotion and branding of facilities of these institutions.
- v. The Government shall endeavour to extend additional benefits to the hospitals, wellness centers, etc. which have been accredited by NABH and recognized as AYUSH HEERAK, AYUSH SWARNA and AYUSH RAJAT by the Department of AYUSH, Government of Haryana.

10. Infrastructure Upgradation

- i. The Government of Haryana will strive to strengthen the existing infrastructure and develop new infrastructure in order to promote Ayush at large scale.
- ii. The infrastructure facilities in existing Government Ayurvedic Hospitals/ Dispensaries would be upgraded as per the standards of National Accreditation Board for Hospitals & Healthcare Providers (NABH) to improve the quality of services.
- iii. The Government of Haryana will augment the infrastructure of health and wellness centers across the State under the Ayushmaan Bharat Scheme.

11. Governance and Institutional Mechanism

- i. The Government shall strengthen the governance systems by increasing the capacity of the Department of AYUSH, Haryana by way of strengthening three blocks of people, processes, and technology.
- ii. The Government shall try to increase the budgetary allocation to the sector.
- iii. A state-wide awareness programme shall be prepared to increase the adoption of Ayush system of medicine by the people at large.
- iv. A robust institutional framework shall be put in place so that various stakeholders can come together to collaborate in the promotion of the sector.
- v. Department of AYUSH to set up a facilitation desk for the information and support of the investors.

12. Eligibility

- i. Sole proprietorship, registered partnership firm/LLP, society, trust, public limited company, private limited company of any of the above can submit the proposal. The firms and the companies should be registered under applicable laws in India.
- ii. The entity should have a valid GST number and PAN.
- iii. The unit should have obtained NOC/CLU from competent Authority, if applicable.
- iv. The entity should not have been barred or placed under restrictive list by the Central Government, any State Government, a statutory authority or a public sector undertaking, as the case may be, from participating in any project, and the bar subsists as on the date of the Proposal.
- v. No other business shall be conducted from the registration under which the scheme is availed.
- vi. Only the eligible services shall be provided under the unit availing the scheme and the benefit of the scheme shall be restricted to the eligible services related expenditure only.

13. Proposal Submission and Evaluation

- i. The applicants are required to apply to Director General AYUSH, Haryana in the prescribed application format along with application fee of Rs. 5000/-.
- ii. The application form (Annexure) shall be submitted in one sealed envelope super scribed as "Application for Certification and Recognition of AYUSH Facility".
- iii. Application form shall have the following necessary documents attached along with:-
 - a. Valid NABH Certificate.
 - b. Memorandum of Association.
 - c. Photo Id proof of the authorized representatives/members.

- d. GST number and Pan Card of the entity.
- e. Details of space of the facility.
- f. Undertaking of non-blacklisting.
- g. NOC/CLU from competent Authority, if applicable.
- h. Treasury Challan of Rs. 5000/- in favour of AYUSH Department Haryana.

14. Implementation and Monitoring

- i. The Director General AYUSH being competent authority shall examine/scrutinize the applications, through a committee or otherwise and clearly recommend for approval/rejection of the certification.
- ii. The deficiencies, if any, would be communicated to the applicant within a period of 7 days and the applicant would be given a time period of 15 days to rectify the deficiencies so pointed out.
- iii. In case, the deficiencies are not removed within prescribed period, the application shall be filed by the Director General AYUSH being competent authority, under intimation to the party through e-mail.
- iv. The entity shall not be required to submit any additional document other than specified under the policy herein, unless required for establishing genuineness of the application.

15. Interpretation/Clarification

The Director General AYUSH, Haryana shall be competent to make interpretation/clarification of provisions of this scheme.

16. Appeal

An appeal against an order passed by the Director General AYUSH, Haryana shall lie with the Administrative Secretary, Health and AYUSH Department, Haryana within a period of 30 days from the date of communication of orders appealed against. The orders passed by the Administrative Secretary, Health and AYUSH Department, Haryana in appeal shall be final.

17. Power to condone delay in submission of application & appeal

- i. The Director General AYUSH, Haryana shall be competent to condone the delay up to a period of 03 months after the prescribed time limit.
- ii. The Administrative Secretary, Health & AYUSH Department, Haryana shall be competent to condone the delay up to a period of 06 months after the prescribed time limit.

Provided that the competent authority shall be satisfied with the reasons for late submission of the application on the basis of substantial evidence/documents/ arguments presented by the applicant.

18. Penal Action

At any point of time, if it is found that certification has been obtained from government on the basis of any false information, the applicant shall surrender the certification besides facing legal action as per rules/regulations made by State Government or Central Government from time to time.

DR. G. ANUPAMA,
Additional Chief Secretary to Government Haryana,
AYUSH Department .

“APPLICATION FOR CERTIFICATION AND RECOGNITION OF AYUSH FACILITY”

Certification Applied:- (Tick only one as applicable)	AYUSH Rajat <input type="checkbox"/>	AYUSH Swaran <input type="checkbox"/>	AYUSH Heerak <input type="checkbox"/>
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Sr. No.	Particulars	DETAIL OF AYUSH FACILITY
1	Name of Entity/Facility	
	Full Address with Pincode	
2	Name of the Owner(s)	
	Full Address with Pincode	
3	Telephone No. and Fax	
	Mobile No.	
	E-mail	
4	Ownership (Individual/Partnership/Company/Society/Trust/if any other please specify)	
5	Type of AYUSH Institution:- 1. AYUSH Wellbeing Destination 2. Standalone or Multi-Specialty AYUSH Hospitals 3. AYUSH Wellness Center (Mention only one as applicable)	
6	Type of accreditation (Entry Level NABH or full NABH) (attach valid certificate)	
7	PAN/TAN Card of AYUSH Facility (attach photocopy)	
8	Brief History & Track Record	
8.1	History	
8.2	Track Record 8.2.1 Detail of Land i.e. Land Purchased or allotted by Central/State Govt., CLU or not. 8.2.2 (Total number of patients treated in last two year) (year-wisedetail of Indoor, Emergency& OPD)	
9	Name of two Nodal Officers of AYUSH Facility alongwith contact numbers	
10	Total Manpower:- (Fill Details in performa 10.1, 10.2 & 10.3)	
11	Photocopy of the Registration Certificates, license required under the provision of various Act/Statutory guidelines shall be attached at the time of submission of application (WHEREVER APPLICABLE) 11.1 NOC from Fire Officer/Municipal Corporation/Committee for fire prevention and safety.	

	11.2 No objection certificate from pollution control board regarding effluent treatment and noise pollution. 11.3 Certificate of registration related to each machine ultrasound machine or any other equipment used for sex detection under Pre-conception and Pre-Natal Diagnostic Techniques (Prohibition of Sex Selection) Act. 11.4 Registration Certificate/Licence of Each X-Ray Radiation Machine issued by AERB etc. 11.5 Certificate for Registration of Canteens under Prevention of Food Adulteration Act. 11.6 Building plan Approval/ certificate/permission from the competent authority. 11.7 Lift/s and escalator/s installation/maintenance Certificate as per the Haryana Lift and Escalator Act 2008. 11.8 MOU for Biomedical Waste as per Biomedical Waste (Management & Handling) Rules, 1998. 11.9 Registration Certificate of vehicle used as Ambulance from Transport Department. 11.10 Any other certificate/license required by the Department.	
12	Date of start of operations	
13	List and Detail of equipments	
14	Performance Report of Last 2 years:- (List of no. of procedures performed)	
15	Detail of medical record system and computerization	
16	Availability of adequate parking space (Yes/No)	
17	Detail of housekeeping and laundry (in house or outsourced)	
18	Hospital/Center should be easily accessible/approachable to the patients. (Yes/No)	
19	All facilities located in the same premises. (Yes/No)	
20	Note on arrangement for the 24 hrs water supply.	
21	Note on 24 hrs electricity supplies with the proper backup.	
22	Agrees to send a report to the O/o Director General AYUSH Haryana, Panchkula regarding the patients who have taken treatment from the hospital/center on quarterly basis. (Y/N)	
23	Agrees to put information showing validity of certification of hospital/center on the Notice Board at Reception. (Y/N)	
24	Agrees to abide by all terms and conditions laid in the policy and issued by Govt. from time to time. (Y/N)	

Undertaking:-

That the particulars given above are true to the best of my knowledge and will abide by the terms and conditions set by AYUSH Department Haryana. No part of it is false and nothing material has been concealed therein.

Place:
Date:

Sign. of Authorized Signatory
(with seal and stamp)

Performa**10.1****Total Number of Manpower (Medical Staff)**

Sr. No.	Name of Employee	Designation	Gender (M/F/T)	Qualification	Regn. No. & Date with the Council	Appointment Since when (Year)	Regular or Part Time

10.2**Total Number of Manpower (Para-Medical Staff)**

Sr. No.	Name of Employee	Designation	Gender (M/F/T)	Qualification	Regn. No. & Date with the Council (if any)	Appointment Since when (Year)	Regular or Part Time

10.3**Total Number of Manpower (Supporting Staff)**

Sr. No.	Name of Employee	Designation	Gender (M/F/T)	Qualification	Appointment Since when (Year)	Regular or Part Time